



General Assembly

January Session, 2009

Raised Bill No. 761

LCO No. 2596

* ____SB00761APP__050609__ *

Referred to Committee on Public Safety and Security

Introduced by:
(PS)

AN ACT CONCERNING AN ENHANCED 9-1-1 SERVICE DATABASE.

Be it enacted by the Senate and House of Representatives in General Assembly convened:

1 Section 1. Section 28-25 of the general statutes is repealed and the
2 following is substituted in lieu thereof (*Effective July 1, 2009*):

3 As used in this section and sections 28-25a [, 28-25b, 28-26, 28-27, 28-
4 27a, 28-28, 28-28a, 28-28b, 28-29, 28-29a and] to 28-29b, inclusive, as
5 amended by this act:

6 (1) "Automatic number identification" means an enhanced 9-1-1
7 service capability that enables the automatic display of the [seven
8 digit] telephone number used to place a 9-1-1 call.

9 (2) "Automatic location identification" means an enhanced 9-1-1
10 service capability that enables the automatic display of information
11 defining the geographical location of the telephone used to place a 9-1-
12 1 call.

13 (3) "Office" means the Office of State-Wide Emergency
14 Telecommunications.

15 (4) "Commission" means the E 9-1-1 Commission created by section
16 28-29a.

17 (5) "Enhanced 9-1-1 service" means a service consisting of telephone
18 network features and public safety answering points provided for
19 users of the public telephone system enabling such users to reach a
20 public safety answering point by dialing the digits "9-1-1". Such service
21 directs 9-1-1 calls to appropriate public safety answering points by
22 selective routing based on the geographical location from which the
23 call originated and provides the capability for automatic number
24 identification and automatic location identification features.

25 (6) "Enhanced 9-1-1 network features" means those features of
26 selective routing which have the capability of automatic number and
27 location identification.

28 (7) "Municipality" means any town, city, borough, consolidated
29 town and city or consolidated town and borough.

30 (8) "Public safety agency" means a functional division of a
31 municipality or the state which provides fire fighting, law
32 enforcement, ambulance, medical or other emergency services.

33 (9) "Private safety agency" means any entity, except a municipality
34 or a public safety agency, providing emergency fire, ambulance or
35 medical services.

36 (10) "Public safety answering point" means a facility, operated on a
37 twenty-four-hour basis, assigned the responsibility of receiving 9-1-1
38 calls and, as appropriate, directly dispatching emergency response
39 services, or transferring or relaying emergency 9-1-1 calls to other
40 public safety agencies. A public safety answering point is the first
41 point of reception by a public safety agency of a 9-1-1 call and serves
42 the jurisdictions in which it is located or other participating
43 jurisdictions.

44 (11) "Selective routing" means the method employed to direct 9-1-1

45 calls to the appropriate public safety answering point based on the
46 geographical location from which the call originated.

47 (12) "Telephone company" includes every corporation, company,
48 association, joint stock association, partnership or person, or lessee
49 thereof, owning, leasing, maintaining, operating, managing or
50 controlling poles, wires, conduits or other fixtures, in, under or over
51 any public highway or street, for the provision of telephone exchange
52 and other systems and methods of telecommunications and services
53 related thereto in or between any or all of the municipalities of this
54 state.

55 (13) "Private branch exchange" means an electronic telephone
56 exchange installed on the user's premises to allow internal dialing
57 from station to station within such premises and connection to
58 outgoing and incoming lines to the public switched network of a
59 telephone company.

60 (14) "Private safety answering point" means a facility within a
61 private company, corporation or institution, operated on a twenty-
62 four-hour basis, and assigned the responsibility of receiving 9-1-1 calls
63 routed by a private branch exchange and, directly dispatching in-
64 house emergency response services, or transferring or relaying
65 emergency 9-1-1 calls to other public or private safety agencies.

66 (15) "Emergency medical dispatch" means the management of
67 requests for emergency medical assistance by utilizing a system of (A)
68 tiered response or priority dispatching of emergency medical resources
69 based on the level of medical assistance needed by the victim, and (B)
70 prearrival first aid or other medical instructions given by trained
71 personnel who are responsible for receiving 9-1-1 calls and directly
72 dispatching emergency response services.

73 (16) "Emergency notification system" means a service that notifies
74 the public of an emergency.

75 (17) "Subscriber information" means the name, address and

76 telephone number contained in the enhanced 9-1-1 service database of
 77 any telephone used to place a 9-1-1 call or that is used in connection
 78 with an emergency notification system.

79 Sec. 2. Section 28-28a of the general statutes is repealed and the
 80 following is substituted in lieu thereof (*Effective July 1, 2009*):

81 (a) A telephone company or voice over Internet protocol service
 82 provider, as defined in section 28-30b, shall forward to any public
 83 safety answering point or other answering point equipped for
 84 enhanced 9-1-1 service the telephone number and street address of any
 85 telephone used to place a 9-1-1 call, provided a voice over Internet
 86 protocol service provider shall be in compliance with this [section]
 87 subsection if the provider complies with the requirements for
 88 forwarding such information contained in 47 CFR 9 and this chapter,
 89 provided the provisions of this chapter are not addressed by, or are not
 90 inconsistent with, federal law or regulations [,] regarding the provision
 91 of enhanced 9-1-1 service in the state of Connecticut. Subscriber
 92 information provided in accordance with this [section] subsection shall
 93 be used only for the [purpose of responding] following purposes: (1)
 94 Responding to emergency calls, [or for the investigation of] (2)
 95 investigating false or intentionally misleading reports of incidents
 96 requiring emergency service, or (3) enabling emergency notification
 97 systems. Subscriber information collected in accordance with
 98 subdivision (3) of this subsection shall be used only in case of life-
 99 threatening emergencies. Subscriber information provided pursuant to
 100 this subsection shall be confidential and shall not be subject to
 101 disclosure pursuant to the Freedom of Information Act, as defined in
 102 section 1-200.

103 (b) Each month, the provider of the enhanced 9-1-1 service database
 104 shall provide to the Office of State-Wide Emergency
 105 Telecommunications an electronic copy of the current subscriber
 106 information maintained in the enhanced 9-1-1 service database. The
 107 office shall make such subscriber information available to the
 108 Department of Emergency Management and Homeland Security and

109 to each public safety answering point pursuant to a memorandum of
 110 understanding consistent with the provisions of this section. Each
 111 public safety answering point that has entered into such a
 112 memorandum of understanding shall make such subscriber
 113 information available to one or more of the municipalities within the
 114 public safety answering point's jurisdiction at such a municipality's
 115 request.

116 (c) On or before October 1, 2009, the enhanced 9-1-1 service database
 117 provider and the Office of State-Wide Emergency Telecommunications
 118 shall enter into an agreement regarding the provision of the enhanced
 119 9-1-1 service database information in accordance with subsection (b) of
 120 this section, including, but not limited to, payment for the costs
 121 incurred by the provider of the enhanced 9-1-1 service database in
 122 connection with the compilation of the enhanced 9-1-1 service database
 123 information.

124 (d) No telephone company or its agents and no voice over Internet
 125 protocol service provider or its agents shall be liable to any person
 126 [who uses] or entity for release of the information specified in this
 127 section, or for any failure of equipment or procedure in connection
 128 with the enhanced 9-1-1 service or an emergency notification system
 129 established under sections 28-25 [, 28-25a, 28-25b, 28-26, 28-27, 28-27a,
 130 and 28-28, this section and sections 28-28b, 28-29, 28-29a and] to 28-
 131 29b, inclusive, as amended by this act. [for release of the information
 132 specified in this section or for any failure of equipment or procedure in
 133 connection with enhanced 9-1-1 service.]

This act shall take effect as follows and shall amend the following sections:

Section 1	<i>July 1, 2009</i>	28-25
Sec. 2	<i>July 1, 2009</i>	28-28a

PS *Joint Favorable*

APP *Joint Favorable*

